



Pricing & Terms

JSU SUMMER 2020 PRICING AND TERMS

Prices

JSU Summer Programs prices include round-trip airfare from New York's JFK Airport (unless otherwise noted) for international programs only, all hotel stays and accommodations, 3 meals a day, trips, and admission fees for regularly scheduled activities for the duration of the trip. Prices do not include the transportation to or from JFK Airport, spending money for gifts, games, books, snacks or any optional purchases. **All prices for these programs are in US Dollars and all payments must be made in USD.**

Payment Schedule

A \$475 USD registration fee is due upon completion of application (not included in the tuition of the program), \$100 is non-refundable (please see our refund policy below).

There are 3 payment options which will have to be decided at time of acceptance to the program.

Option 1: Pay in full at time of acceptance

Option 2: Payment in 3 installments, \$1,000 deposit, March 1 payment of \$1,000, May 1st Balance

Option 3: Full balance divided into monthly payments starting from the time of acceptance and ending June 1st, 2020.

Upon acceptance to any program, we require that one of the payment options be selected to secure a seat on the program. If the option is not selected within two weeks of acceptance, NCSY/JSU reserves the right to reassign the seat to another applicant.

*** Any Scholarships received prior to the final scheduled payment will be reflected and adjusted in the final payment.**

Payment Methods

JSU Summer tuition payments can be made by credit card, check or money order. The registration fee may only be paid by credit card and will be processed automatically once the application is submitted.

JSU Summer currently accepts the following credit cards: MasterCard, Visa, and Discover.



Please be in touch with your summer programs associate about all payment plans.

Registration Fee

There is a \$475 registration fee (not included in the tuition of the program) which is due upon completion of the application through our online registration system. This registration fee is refundable less \$100 until February 28, 2020. Please see our refund schedule for more details.

Withdrawals, Refunds & Cancellations

Many of the expenses that JSU Summer pays in advance to our vendors are non-refundable. Therefore, we have developed the following refund schedule to help us cover some of those non-refundable expenses should you choose to cancel from the program.

Upon cancellation, please notify our office by phone or email immediately. However, refunds are processed solely upon receipt of WRITTEN NOTIFICATION to JSU Summer. To accomplish this, you may send us an email (using the email address we have for you on file) with your official notice of cancellation.

If your written cancellation is received on or before:

- February 28, 2020 – payments are refundable less \$100
- April 15, 2020 – payments are refundable less \$1,400
- June 1, 2020 – payments are refundable less 50% of total tuition cost
- **After June 1st payments are no longer refundable.**

Program Closing Procedure

When a program is filled to capacity and all participants are fully committed, we will notify everyone enrolled in that program that tuition payments are no longer refundable, even prior to June 1st.

Once the program begins, there are no refunds for expulsion or early termination from the program.

Credit Card Refunds

Fully refunded credit card payments will be refunded less a 2.5% service fee to recover the percentage kept by the credit card company.



Flight Arrangements & Luggage

Transportation for all international programs is via group flight. Airline tickets are not transferable and may not be exchangeable for reservations at any other date. All flight deviation fees are the responsibility of parents of program participants. JSU Summer is not responsible for the cancellation or schedule change of any flights nor any fees connected with their cancellation, schedule change or lost baggage. In all cases of lost or damaged luggage, program participants must deal directly with the airline. After acceptance to the program, information regarding recommended travel insurance will be sent to participants.

The following flight surcharges will apply:

- **TJJ Southern: \$200**
- **TJJ West Coast: \$275**

Termination

The Director of Summer Programs reserves the right to terminate a child's participation in an NCSY/JSU Summer Program. When the decision has been made to remove a participant from the program, it will be done as soon as possible. The participant will either be signed out by a relative or transferred under the supervision of our tour provider and/or staff to a facility until proper travel arrangements are finalized. Return travel in this situation will be unchaperoned. NCSY/JSU will take into account all practical considerations and difficulties (flight availability, cost, etc.) when making these arrangements. Any cost incurred in sending a participant home to due to the violation of the program's code of conduct will be at the participant's and his or her parent's or guardian's own expense. There will be no refunds given for any portion of the trip that is unused.

Subject to Change

All program dates are subject to change and all program fees are subject to change due to flight and fuel price increases and other variables. Additionally, the duration, itinerary or other details of the program may be canceled, curtailed, altered or modified without prior notice, obligation, or reimbursement.

Jewish Federation/Grants

Many Jewish Federations offer grants and scholarships for teens attending Israel programs during the summer. Contact your local Jewish federation, Synagogue, or other Jewish institutions to find out about scholarship opportunities. For a partial listing of scholarships available in your area, please [click here](#).



FAQ's

Q: What forms do I need to fill out before I can be accepted?

A: Acceptance decisions will not be made without a completed application, recommendation forms, and medical waivers. ** Please note, all programs require a telephone interview before an acceptance decision is made.**

Q: I have applied, now what?

A: Upon completion of your online application, you will receive a confirmation email. All NCSY Summer Programs also require a brief telephone interview as part of the application process. In the unlikely event that you do not receive a phone call to schedule your interview within three weeks of submitting your online application, kindly send an email to summer@jsu.org or call us at 1-888-TOUR-4-YOU.

Q: Until when can I apply for the programs?

A: All programs work under a rolling admission system which means that there is no final date to apply to the program. Once the program reaches capacity, we will stop accepting applications for that program. Most programs fill to capacity sooner rather than later so applying early is always recommended.

Q: Are scholarships available for JSU Summer Programs?

A: JSU Summer Programs (besides Next Step) are subsidized programs, therefore only local NCSY scholarships may be available, please contact your local region's office to inquire. Additionally, many outside organizations offer scholarships for summer programs. You might consider calling your local Federation, ZOA, JCC, or Synagogue for scholarship assistance.

Q: What forms do I need to send to JSU before I can go on a program?

A: After being accepted, you must submit a packet of legal forms and medical forms. All forms will be available in your CamplnTouch account once formally accepted to the program.

Q: When will I know if I have been accepted?

A: All programs will be accepting applicants on a rolling basis. You can expect to have an answer about three weeks after interviews have been conducted. If more than three weeks have passed since your interview and you have not been contacted regarding your participation, kindly send an email to summer@jsu.org or call us at 1-888-TOUR-4-YOU.



Q: When can I expect to receive an information packet for my program?

A: Packets will be mailed out before Passover. These packets will include packing lists, itineraries, flight information, specific program codes of conduct and other VERY IMPORTANT information. It is crucial that you read through the entire packet and mail in all appropriate forms. If you need this information prior to Passover, kindly send an email to summer@jsu.org or call us at 1-888-TOUR-4-YOU.

Q: Can I extend my stay in Israel?

A: Yes. To extend a ticket, you will need to contact the summer programs associate assigned to your program. He or she will give you the direct email address for our travel agent who will make the accommodations. Program associates cannot arrange flights. Note: Any additional fees associated with the change are the responsibility of the program participant.

Q: Once the program has departed, how can I be in touch with my child?

A: For domestic programs, numbers will be provided. For the overseas programs there will be cell phone rental service required through a third party. There will also be an emergency number available. Some programs will also have access to fax machines and emails.

Q: Once the program has started, whom do I contact with problems or questions?

A: If you have a question regarding billing, flights or any other matter concerning your program, please contact the NCSY Summer Programs Associate assigned to your program at 1-888-TOUR-4-YOU.

If your specific questions were not answered in the FAQs above, please feel free to call 1-888-TOUR-4-YOU, or email your inquiry to summer@jsu.org.

Safety And Security

On all NCSY programs, security is our highest priority.

In Israel, every decision regarding itinerary, travel route, lodging location, or site for an evening activity is made in conjunction with the Ministry of Education in the Israeli government. Through the use of GPS locators and cellphones, NCSY remains in constant contact with the police, army and other intelligence sources, and provides very frequent updates and precautionary advisories.

In Europe, we consult with local security agencies and US consulates and embassies on a regular basis.



For all of our programs, we provide a daily updated message from the program director available to you from our New York Office. Each program will be assigned a specific phone number hotline that you can call. In addition, in the event of any sudden changes, our program directors will update this hotline immediately about their location and the progress of the program.

Our daily messages will let you know where your children are and how they are doing all the time!